

CONFLICT MANAGEMENT

CLASS SCHEDULE: SPRING 2010 (Draft-5-Posted 12-11-09)

Course Title	Course Number <small>(You may enroll using any ONE of these rubrics.)</small>	Dates / Times	Instructor Room #
NOTE: Room R 600 is located at 701 Elm St. (gray building across from El Centro's "C" Building at Elm and Market Streets)			
<p>Introduction to Mediation January Session</p> <p><i>Defines the process of mediation, its history and development, and theories of conflict resolution and negotiation. This course fulfills the requirements of Senate Bill 1436 for mediation training in Texas. Students also learn how to be successful third party neutrals.</i></p>	<p>CMDR 1318.5221 (College Credit) DRCM 1072.52501 (Continuing Education)</p>	<p>Attend class 8:00am-5:00 pm* unless otherwise noted below on: January 8 (Fri 5-9pm) 9 (Sat 8am-5pm) 10 (Sun 8am-5pm) 15 (Fri 1-5pm) 16 (Sat 8am-5pm) 17 (Sun 8am-5pm)</p> <p><small>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</small></p>	<p>Adam McGough R600 (701 Elm St.)</p>
<p>Introduction to Mediation April Session - See below</p>			
<p>Introduction to Conflict Dynamics</p> <p><i>The foundation course in the field of dispute resolution that includes negotiation, mediation, and arbitration. It examines the nature of disputes and the multiple arenas in which conflict occurs. This course provides an overview of professional opportunities in dispute resolution studies.</i></p>	<p>CMDR 1309.5223 (College Credit) DRCM 1070.52501 (Continuing Education) SOCI 1306.5223</p>	<p>Attend class 8:00am-5:00pm* January 23 (Sat 8am-5pm) 24 (Sun 8am-5pm) 30 (Sat 8am-5pm) 31 (Sun 8am-5pm) February 5 (Fri 8am-5pm)</p> <p><small>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</small></p>	<p>Glenn Currier R600 (701 Elm St.)</p>

<p>Introduction to Negotiation</p> <p><i>Teaches the techniques necessary to break impasse and get an agreement. Skills include how to create an atmosphere that fosters negotiation, how to conduct difficult conversation and how to mediate “win-win” situations.</i></p>	<p>CMDR 1321.5226 (College Credit) DRCM 1071.52501 (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm* on: February 4 (Thurs 5-9pm) 6 (Sat 8am-5pm) 7 (Sun 8am-5pm) 12 (Fri 1-5pm) 13 (Sat 8am-5pm) 14 (Sun 8am-5pm)</p> <p>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</p>	<p>Adam McGough R600 (701 Elm St.)</p>
<p>Texas Family Code in Dispute Resolution</p> <p><i>This course surveys the Texas Family Code with particular emphasis on adoption, divorce, paternity, custody, support, and child care. This course provides a foundation of family law in order to assist practitioners address aspects of family law in mediation and conflict resolution. (3 Lec.)</i></p>	<p>CMDR 1324.5224 (College Credit) DRCM 2071.52501 (Continuing Education)</p>	<p>Attend Class: February 19 Fri (1-5pm) 20 Sat (8am-5pm) 21 Sun (8am-5pm) 26 Fri (1-5pm) 27 Sat (8am-5pm) 28 Sun (8am-5pm)</p> <p>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</p>	<p>Michelle Shughart R600 (701 Elm St.)</p>
<p>Workplace Dispute Resolution</p> <p><i>As workplaces continue to change, interpersonal rules of conduct become increasingly more important as a strategic management issue. This course covers the specific skills necessary for managing and preventing workplace disputes..</i></p>	<p>CMDR 1300.5229 (College Credit) DRCM 2074.53501 (Continuing Education)</p> <p>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom</p>	<p>Attend class 8:00am-5:00pm* on: March 5 (Fri 8am-5pm) 6 (Sat 8am-5pm) 7 (Sun 8am-5pm) 13 (Sat 8am-5pm) 14 (Sun 8am-5pm)</p>	<p>Renor Shumpert R600 (701 Elm St.)</p>
<p>Advanced Conflict Management</p> <p><i>Prerequisite: (Introduction to Conflict Dynamics). This course is a capstone experience that examines the process of becoming a professional conflict specialist in multiple settings including consulting and working with advocates, corporations, organizations, communities, and nations on both specific and broad conflict issues.</i></p>	<p>CMDR 2359.5225 DRCM 2078.53501</p> <p>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom</p>	<p>Attend class 8:00am-5:00pm - see note to left* March 27 (Sat 8am-5pm) 28 (Sun 8am-5pm) April 9 (Fri 8am-5pm) 10 (Sat 8am-5pm) 11 (Sun 8am-5pm)</p>	<p>Cris Gilbert Class meets at DMS, Inc. 4144 N. Central Exwy. Suite 1010, Dallas, TX 74204 214-754-0022</p>

<p>Introduction to Divorce Mediation</p> <p>(Preferable to take Introduction to Mediation or other Basic Mediation training prior to taking this course)</p> <p><i>Exceeds the number of contact hours for state-required training as a mediator for family disputes. Examines the issues involved in a divorce and meets the Texas training requirement in divorce mediation. Topics include child custody, support, and property.</i></p>	<p>CMDR 1315.5228 (College Credit) DRCM 1073.53501 (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm* on</p> <p>March 27 (Sat 8am-5pm) 28 (Sun 8am-5pm) April 9 (Fri 8am-5pm) 10 (Sat 8am-5pm) 11 (Sun 8am-5pm)</p> <p>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</p>	<p>Sharon Corsentino R600 (701 Elm St.)</p>
<p>Introduction to Mediation April Session</p> <p><i>Defines the process of mediation, its history and development, and theories of conflict resolution and negotiation. This course fulfills the requirements of Senate Bill 1436 for mediation training in Texas. Students also learn how to be successful third party neutrals.</i></p>	<p>CMDR 1318.5222 (College Credit) DRCM 1072.53501 (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm* unless otherwise noted below on:</p> <p>April 8 (Thurs 5-9pm) 15 (Thurs 5-9pm) 23 (Fri 8am-5pm) 24 (Sat 8am-5pm) 25 (Sun 8am-5pm) 30 (Fri 8am-5pm)</p> <p>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</p>	<p>Adam McGough R600 (701 Elm St.)</p>
<p>Ethics for Conflict Management</p> <p><i>A study of ethical and legal issues and principles of professional ethical practice in the mediation and conflict management field. Topics include ethics, standards of conduct, confidentiality, impartiality, self-determination, and unauthorized practice of law.</i></p>	<p>CMDR 2306.5220 (College Credit) CMDR 2006.53501 (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm* on:</p> <p>April 16 (Fri 8am-5pm) 18 (Sun 8am-5pm) 23 (Fri 8am-5pm) 24 (Sat 8am-5pm) 25 (Sun 8am-5pm)</p> <p>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</p>	<p>Cris Gilbert Class meets at DMS, Inc. 4144 N. Central Exwy. Suite 1010, Dallas, TX 74204 214-754-0022</p>

<p>Advanced Mediation</p> <p>Prerequisite: DRCM 1372 or 1072 (Introduction to Mediation). Focuses on the key skills and techniques required by Mediators. This course systematically covers all aspects of the mediation process, including planning, precautionary, and trouble shooting methods required in practice. (3 Lec.)</p>	<p>CMDR 2356.5230 (College Credit) DRCM 2376.53501 (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm* on: May 1 (Sat 8am-5pm) 2 (Sun 8am-5pm) 8 (Sat 8am-5pm) 9 (Sun 8am-5pm) 15 (Sat 8am-5pm)</p> <p><i>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</i></p>	<p>Adam McGough R600 (701 Elm St.)</p>
<p>Internship-Conflict Management</p> <p>Prerequisite: SOCI 2373 or DRCM 1372 /DRCM 1072 Students obtain field experience conducting mediations, and dealing effectively with conflict management situations. They practice in-takes, role-play, develop marketing strategies, as well as other practical skills necessary to become a successful mediator and conflict resolver.</p>	<p>DRCM 2179.5231 (College Credit) DRCM 2079.52501 (Continuing Education) SOCI 2389.5231 (Academic Transfer)</p>	<p>Seminars meet: Tuesday evenings 5:30-9:30PM on: Jan. 26 Feb. 16 March 23 April 20</p> <p>In addition to the seminars, students must do 36 hrs. of experiential activities as assigned by the instructor. Class meets at Dispute Mediation Service 3400 Carlisle, Ste. 240, Dallas, TX 75204 214-754-0022</p>	<p>Cris Gilbert Class meets at DMS, Inc. 4144 N. Central Exwy. Suite 1010, Dallas, TX 74204 214-754-0022</p>

For more information

Arts & Sciences Division: 214-860-2392 or 2188 or Adam McGough (Director) 214-860-2393

Email: bmcgough@dcccd.edu

Continuing/Workforce Education Department: 214-860-2260 or 2262

To register

Credit classes - Admissions: 214 860-2311

Continuing Education Classes: 214-860-2260 or 2262